



## THE VELVET ROOM

### **Terms and Conditions**

#### **Refund Policy**

We strive to provide our customers with an exceptional member experience. For this reason, we offer a 30-day money-back guarantee on food and beverages to ensure that you are completely satisfied with your purchase. If for any reason you are not happy with your purchase within 30 days of receipt, please contact us and we will be more than happy to refund you.

The Velvet Room will not provide refunds on membership dues for any reason. Membership cancellations must be received in writing at least 30 days before your monthly membership renewal date. By becoming a member of The Velvet Room, you acknowledge and agree to all the terms, conditions, rules, regulations, and policies provided on [www.thevelvetroom.com](http://www.thevelvetroom.com).

In the event of a dispute, you agree to automatically forfeit and withdraw any claim(s) for refunds, reimbursements, payments, etc.

#### **Eligibility**

The Velvet Room requires all members and guests to be 21 years of age or older. By agreeing to these Terms of Service you represent and warrant that you meet all eligibility requirements set forth herein.

#### **Memberships**

To guarantee your membership stays continuous with no interruptions of benefits, you have received a copy of the Code of Conduct and agree to adhere to all of The Velvet Room's rules and regulations. The Velvet Room reserves the right to suspend or cancel membership privileges at any time or for any reason. You certify that the credit card and/or ACH provided for your membership services was legally issued to you and you agree to always keep valid and approved information on file with The Velvet Room. You acknowledge, understand, and agree to our membership terms, where memberships will automatically renew, and your card or bank will be automatically charged for dues monthly, no later than the 5<sup>th</sup> of each month. Failure to pay monthly dues by the 5<sup>th</sup> of each month may result in termination of membership privileges. You may cancel your membership at any time without a refund, with a written notice, delivered electronically or physically no less than 30 days prior to your membership renewal.



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### **Privacy Policy**

Any information that you provide when registering for our Services is subject to our Privacy Policy which can be reviewed on our website. You acknowledge that by submitting your information in connection with the Services you are accepting the practices described in our Privacy Policy.

### **Prohibited Uses**

You agree not to misuse our Services including but not limited to tampering with modifying reverse engineering, deciphering, disassembling, decompiling, copying, distributing, transferring, renting, leasing, sublicensing, or creating derivative works from any content proprietary information, source code, software, platforms, data, systems, networks owned by us or made available through us using any other means determined by us from time-to-time. You may use our Services only as permitted by law including applicable export laws and regulations no matter which country you access them from nor for any unlawful purpose.

### **Content Ownership & License Rights**

All right title interest rental profits ownership and intellectual property rights in relation to the content available through our website shall remain at all times vested solely in The Velvet Room, its affiliates, licensors and partners. No content may be modified, transmitted, adapted, reverse-engineered, altered, copied, redistributed, sold, licensed, republished, downloaded, duplicated, reposted, or stored on public systems without prior written authorization from us; except users may print, electronically copy content published on this website solely for personal, non-commercial purposes provided (i) such content is used for informational purposes only; (ii) no modifications are made thereto; (iii) no graphics, logo, trade name or trademarks appear alongside such content; and iv ( ) proper attribution is given whenever possible. Web scraping is strictly forbidden.

### **Limitation Of Liability & Disclaimers Of Warranty**

In no event shall The Velvet Room, its owners, affiliates, agents, representatives, officers, directors, employees, subcontractors, licensors, suppliers, partners, advertisers, vendors, sponsors, etc., be liable for any direct, special, incidental, indirect, exemplary, punitive, consequential damages of any kind whatsoever arising out of or related directly indirectly to the use of wrong delivery, improper service, misappropriation, unavailability, interruption, delay, operation error, outage, negligence, omission, loss, alteration, theft, destruction, unauthorized access, breach, virus, malicious code, corruption, modification, misuse, interference, interception, hacking, equipment failure, down time, message rejection, missed transmissions, delayed transmission, unauthorized



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disclosure, security failure, performance failure, etc., even if advised beforehand; regarding such damages resulting directly or indirectly out of your access, inability to access or use, unavailability, interruption, error, deficiency, omissions, negligence, defective maintenance, performance capacity, functionality, accuracy, completeness, timeliness, failed communication, termination of subscription, cancellation delay, non-delivery, misdelivery, unauthorized approval or suspension, termination, regulation, change, discontinuance, limitation, impossibility, incompatibility, etc., associated with your use, dependence upon, registration, acceptance, refusal, approval, disapproval, application installation, updating, downloading, uploading, streaming, linking, re-linking, transmission receipt, transacting purchase, sale, posting, transmission, re-transmission, dispatching, handling, uploading, downloading, utilizing, making, displaying, reproduction, adaptation, submission, posting, forwarding, data fetching, etc.

### **CONTACT INFORMATION**

#### **The Interrupting Cow, LLC**

(DBA: The Velvet Room Speakeasy)

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